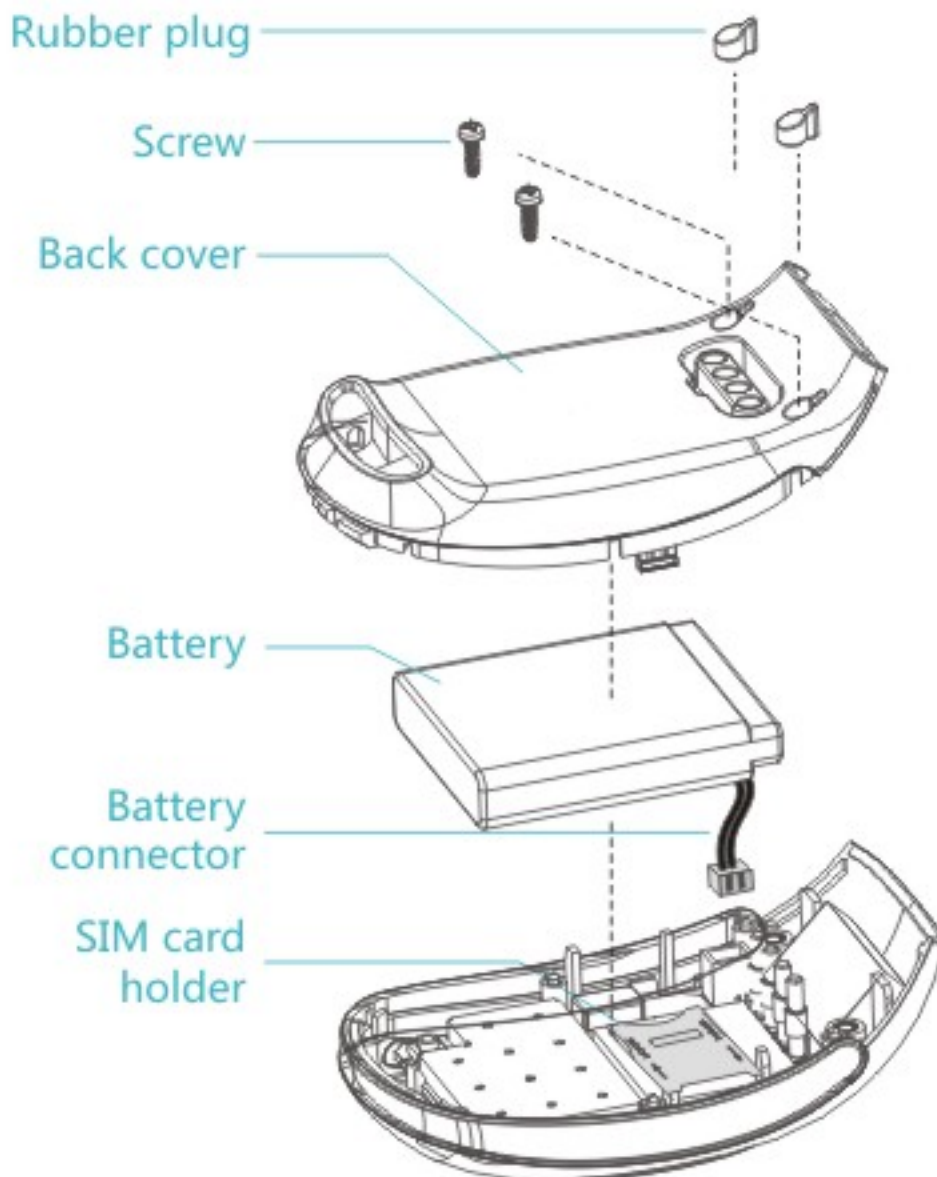


KAREME WATCH: USER MANUEL

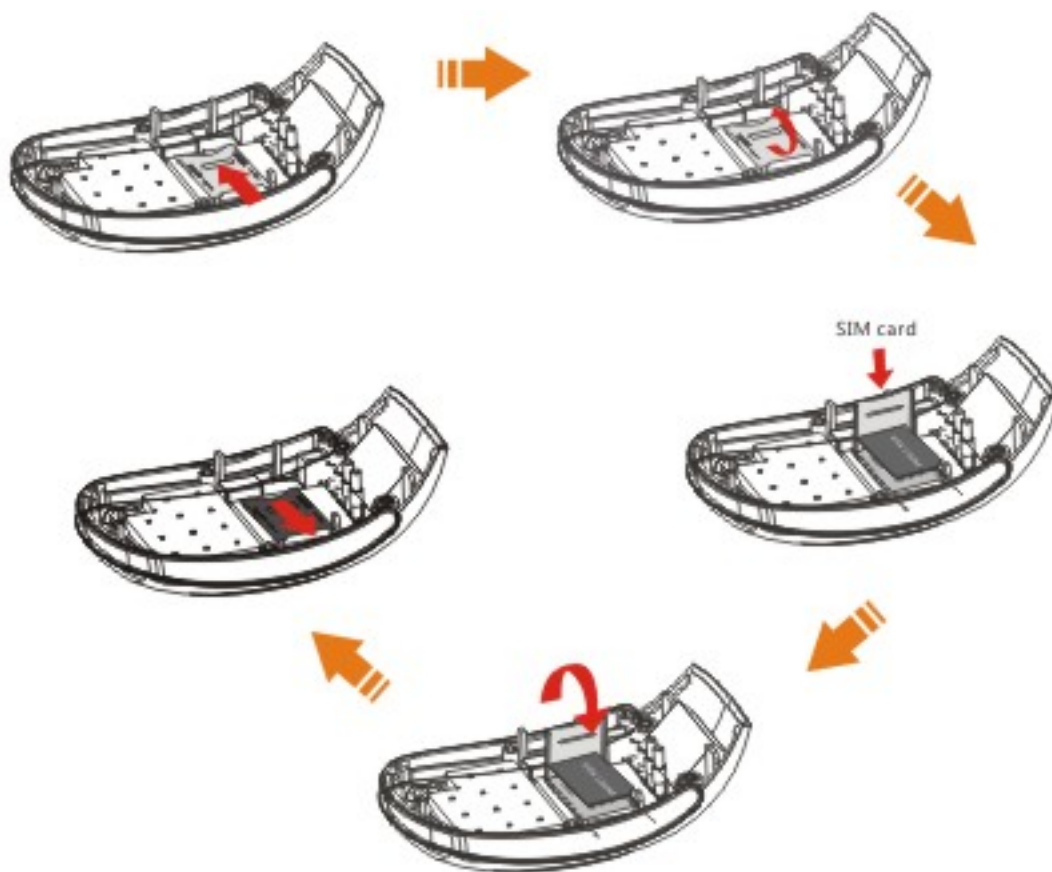
1. QUICK START / GETTING STARTED:

1. Install SIM and start the watch

- (a) When you start to use the watch for the 1st time make sure to remove the battery first and then insert the SIM card, or otherwise the watch will not work.
- (b) To install the SIM card open the back cover by removing the rubber plugs, unscrew the screws and then remove the back cover.

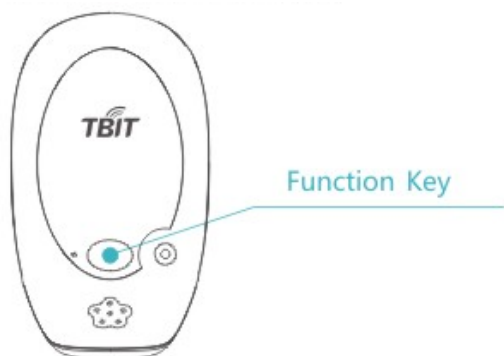


(c) Install the SIM card (micro SIM card only) according to the direction of the card gap, then fasten the buckle of the SIM card.



(d) Put back the back cover. Make sure the SIM card is properly installed. Insert the battery cable properly into the battery holder. Secure the cover and tighten the screws, then install the rubber plugs again.

(e) Then plug the watch USB cable into the back of the watch and into a USB point to charge the watch. You can also startup the watch by long pressing the function key for 3 seconds. After connecting the charging cable the charging icon will flash and indicate the charging percentage rate.



2. Download the App

- (a) Search for the Kareme App in the Apple App Store or Android App Store.
- (b) Then download the App on your smart phone.
- (c) Make sure you've loaded airtime & data on the sim when you start.**

3. Register

- (a) Click on the newly download Kareme App icon to "open". Now you have to register the new device (for example dad's smartphone) on the App. Click on Register.
- (b) Enter the device / dad's phone's SIM card number. **PLEASE NOTE: make very sure when you enter your device / phone cell number to leave out the 1st "0". For example if your phone sim number is 082 555 1234, then when you enter the sim number, type 82 555 1234 and leave out the "0".**
- (c) Enter your email address
- (d) Enter a password of your choice
- (e) Enter the verification code
- (f) Then click on Register

The screenshot shows the registration interface of the Kareme App on an iPad. The title bar is teal with a back arrow and the word 'Register'. The background is a light blue gradient. There are four rounded rectangular input fields stacked vertically, labeled 'user's phone number', 'user's email', 'psssword', and 'verification code'. The 'verification code' field has a small image of a code '8747' overlaid on it. At the bottom is a large teal button labeled 'Register'.

4. Bind the watch

- (a) The App will now ask you to bind the watch. Click "Bind watch".
- (b) Enter the SN number (this is the Watch Number – this is the number located at the top of the barcode sticker on the watch package). For example, on the picture below the SN number is: 500097610. Each watch is allocated with its own unique watch number. Make sure to use the number on your watch packaging.

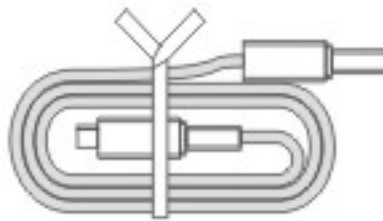


- (c) Then click on Bind Watch
- (d) Now enter the Nickname for the “watch”, which would be your child’s name
- (e) Next choose the Relationship (for example dad, mom, etc.)
- (f) Click on Bind Watch

2. COMPONENTS (HARDWARE):



Watch



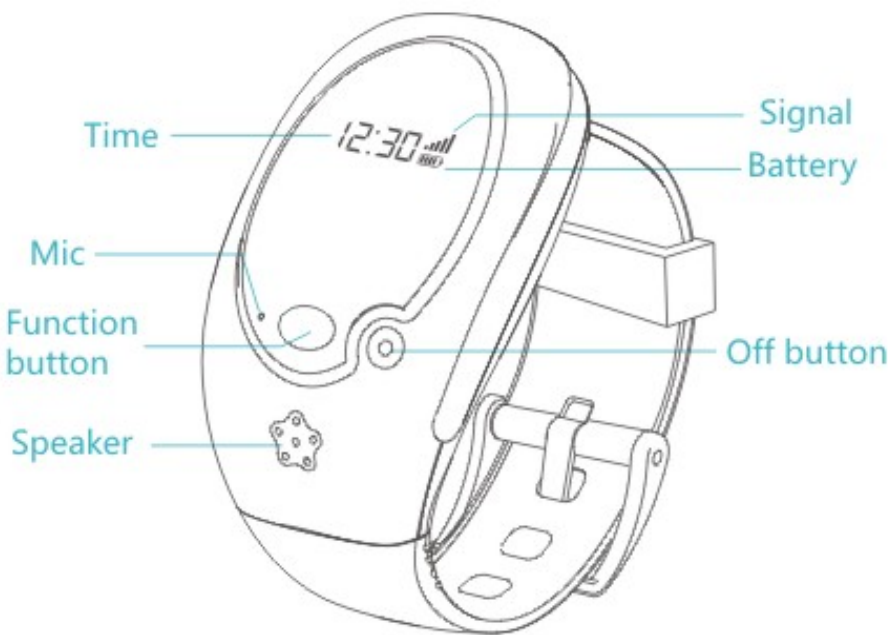
Charging Cable



Exclusive Screwdriver










3. PRODUCT (WATCH) INTRODUCTION




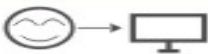








1. Product appearance



Overall dimensions: 40mm x 31mm x 14.5mm (excluding the watch strap)
Battery capacity: 420mAh


2. Description of icon functions

 Boot screen	12:30 Time
 Battery indicator	 Animated icon when charging
 GSM signal strength indicator	 GPRS connection failure
 No SIM card detected	 Unread voice message
 Animated icon when recording	 Recording failed

 Voice is uploading	 Voice uploading completed
 Voice uploading failed	 Watch is connecting to the server
 Downloading a voice from server	 Voice download failed
 Voice playing	 Voice play failed
 Incoming call	 Outgoing call
 Select a guardian	 Call ended

3. Basic usage instructions for the watch


Power on:

- (a) When you start to use the watch for the 1st time make sure to remove the battery first and then insert the SIM card, or otherwise the watch will not work.
- (b) Then plug the watch USB cable into the back of the watch and into a USB point to charge the watch. You can also startup the watch by long pressing the function key for 3 seconds. This icon will appear on the watch display screen if the battery power is low (). This is a reminder to you to charge the watch.

Time display:


- (c) The watch, when on / after booting up, will display the main interface which shows the time, reception signal and battery power display on the screen.
- (d) The watch will then go into power save mode after a few seconds. To display the time again, please short press the Function key.
- (e) The time will be automatically set for the watch by the SIM card.


Voice messages:

- (f) An animated recording icon () appears after you've long pressed the Function button for 3 seconds. This is the indicator that you now may start to record your voice message. Important you need to keep holding in the Function button while you're busy recording your voice message.

(g) When you're done speaking, you need to release the Function key. After releasing the Function key, the watch will stop recording your message and will automatically upload your voice message and send it to your caregiver (for example the message will be sent to mom or dad's smartphone).

This icon indicates the message is being sent ( ).

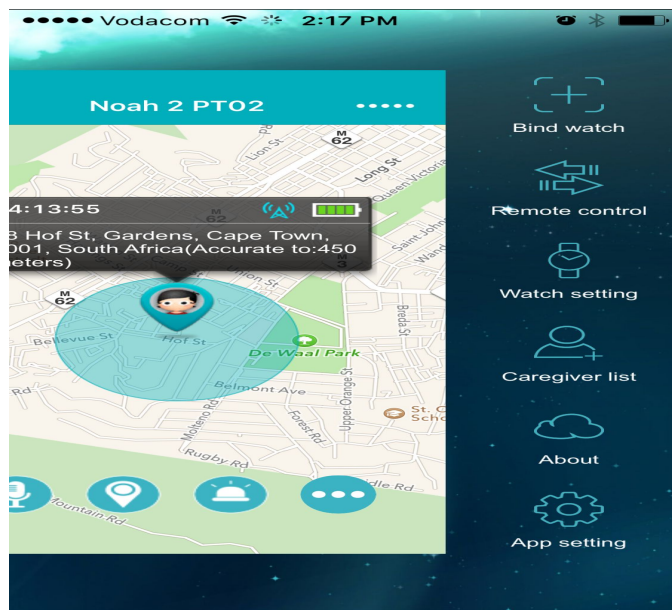
(h) If the voice message was sent successfully, then this icon will appear (). Please note the voice recording can be a maximum length of 15 seconds per message.

(i) If an envelope icon () appears on the watch screen, it indicates that you received a voice message. You must then press the Function key to download and listen to the message.

4. ELECTRONIC FENCE – SETTING SAFE ZONES:

You can set a virtual radius around a location (for example a school or friend's house). The radius set is a minimum of 300 meters. You can then select the option to receive a notification when the watch enters or exits the radius area. So for example if your child goes to school, you will receive a notification when he / she arrives at school and again if he / she leaves school (the set radius area). You can set multiple safe zones if required (for example school, friend's house, the park, etc.).

(a) Click on Watch setting, select Electronic Fence.





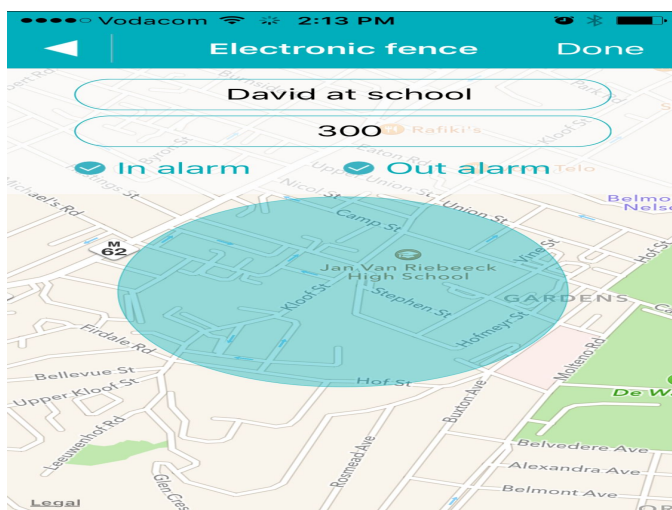
(b) Click “ + ” to do the fence setup.



(c) Write the “Safe zone” / Electronic fence name

(d) Write the radius in meters, minimum setting allow is 300 meters

(e) Choose In alarm and / or Out alarm or select both. With In Alarm you'll get a notification that will inform you if the waters enters the Safe zone. With Out alarm you'll get a notification when the watch moves out of the safe zone.



- (f) Now select a point on the map for example on the map make the school the center area of the radius / safe zone. Select done to save the setting. The safe zone / electronic fence is now set. You can set more than 1 safe zone up to a maximum of 5 safe zones.

5. MAKE & RECEIVE PHONE CALLS:

You can phone the Kareme watch from your smart phone to speak to your child. Your child can also make a phone call from the watch to your phone. In the App you can register up to a maximum of 6 caregivers (smart devices for example: dad's cellphone, mom's cellphone, grandpa's cellphone, grandmother's cellphone, brother or sister's cellphone). There will be 1 main caregiver and up to a maximum of 5 Vice caregivers. So in total you can setup up to 6 people to phone the watch from their devices (smartphones) thru a phone call. The child can also phone back to the 6 people from the watch to the various smartphones.

To setup everything, let's say for 6 people / 6 phones. All 6 people must download the App on their devices and then register. The 1st person to register on the App will bind the watch and become the Main Caregiver. The main caregiver can then add the other 5 people as Vice caregivers on the main caregiver's App.

Calling from your phone to the watch:

1. In the App, select "Remote Control"
2. Then activate "Call mode". Select confirm when you receive a confirmation message on the screen.
3. Now go back to the main street map screen of the App. You'll notice that the intercom icon on the bottom left has changed to a telephone icon. Select the telephone icon and your phone will now be able to dial the Kareme watch.
4. The watch will ring and the child needs to answer the call on the watch by pressing the Function button. You can then have the conversation. Please note: when call mode is activated then the Voice Message record and send function will be deactivated automatically. To reactivate the Voice Message record and send function you need to turn off Call mode.
5. Anyone from any phone number (including a landline) can phone the child's watch to speak to the child. However if you want to avoid strangers calling your child, you can click on Watch Setting in the App and activate / turn on "**Refused to stranger calls**". This will then avoid any stranger calls not registered as caregivers to call the watch. The strange calls will simply get a busy dial tone.
6. **Important:** Call mode can only work if you have installed a SIM card with valid airtime loaded onto the SIM.
- (g) **Refuse stranger calls will only work if the main caregiver, and all the other vice caregivers have loaded their sim numbers (when they registered on the App for the 1st time) without the "0". For example if your phone sim number is 082 555 1234, then when you enter the sim number to register on the App, type 82 555 1234 and leave out the "0".**
- 7.

Calling from the watch to the phone:

8. "Call mode" must also be activated on the App to enable the watch to call to the phone.
9. With the watch in standby mode and the screen blank, short click the function button once. The time will now display. Then short click again and it will displace the call icon with a number 1 (see picture below). The 6 people listed as caregivers will automatically be

numbered as contacts numbers 1 – 6 on the phone. If the child wants to call contact number 1, then when he short clicks the function button and contact number 1 appears on the display, he then must long press the Function button on the watch for longer than 3 seconds. The screen will display the phone-dialing icon and will call the parent's phone (contact no:1). When the parent answers, you can have a normal cellphone conversation. Double click the Function button to finish the call.

10. If the child wants to call maybe contact no: 3, then he simply short clicks the function button until the call icon with the number 3 is displayed. Then long press the function button for more than 3 seconds to make the call.

Refuse stranger call:



6. DO NOT DISTURB / MUTE PERIOD SETTINGS:

The App allows you set periods when you don't want the watch to receive calls or voice message. For example when your child is at school, you can set a mute period to avoid calls / voice messages causing a disturbance to the watch. To do this:

1. In the App, select "Watch Setting"
2. Click on "Mute period"
3. Then click on the plus sign in the top right corner (+). Type a start time and end time for the mute period.
4. Select done to save the settings. The mute period is now activated.

5. When you try to call the watch during a mute period, the watch will show the incoming call icon on the display, but no sound will be heard.
6. The child can still make calls or send voice messages from the watch during mute periods.

7. REMOTE MONITORING / LISTENING IN:

You can listen in remotely on the watch without the child knowing that you're listening in. This function is an added safety measure for parents who might be concerned about what is happening around their child at a specific time. You can listen in to sound in the immediate area around the watch. To enable this function, in the App select Remote control. Please just take note Remote monitor can only work if the Call mode is turned off. So make sure to de-activate / turn off Call mode and turn on / activate Remote monitor. You then have 2 remote monitoring options:

(a) Real time monitor:

With this function you can phone the watch but the watch will not ring or make any sounds. The watch will answer automatically and you will be able to listen in on your phone to what is happening in the immediate area around the watch.

1. Click on "Real time monitor". The phone will ring the watch and after it answers automatically, you can listen into the background. When you're doing, simply hang up the phone call.

(a) Recording monitor:

With this function your phone will phone the watch but the watch will not ring or make any sounds. The watch will answer automatically and will make a 10 second recording of all noise in the immediate area around the watch. This will then be sent back to your phone as a 10 second voice message to which you can listen.

1. Click on "Recording monitor" to activate the service. You will receive a message notification once the 10 second voice recording has been sent back to your phone to listen to.

8. WORK MODE – best battery usage:

The App allows you to choose from 3 work modes / operating modes. You can choose the mode that best works for your requirements at a specific time. Certain mode settings will consume more battery power than other settings, so we recommend you adjust the work mode settings as per your requirements to get the best battery power usage. For example, if the child goes to sleep at night, then it would make sense to switch the work mode to Power Saving mode as this would save on the battery power. To select the work mode, click on Watch setting. Then click on Work mode. The 3 work mode options:

1. Tracking mode:

Tracking mode will offer you the best and most accurate GPS tracking setting. **We suggest you activate this mode if you'd like to get the most accurate gps tracking of the watch.** This mode will also use the most battery power.

2. Smart mode:

This mode tries to keep a balance between Power Saving mode and Tracking mode. It is ideal to put the watch on Smart mode during the day. If more accurate gps tracking is required, then switch the watch to Tracking mode. And then return to smart mode when done with a gps search to reduce the battery consumption.

3. Power Saving mode:

The watch uses the least amount of battery power in this mode. The watch will connect to the server every 30 min. It will then be “active” for 2 min to automatically collect GPS position information. And then it will disconnect again to sleep mode. **This is the ideal setting for example at night when your child goes to sleep.** The GPS tracking is the most accurate under Tracking mode. You might not always want to do a GPS tracking search, so choose the work mode that best suit your requirements.

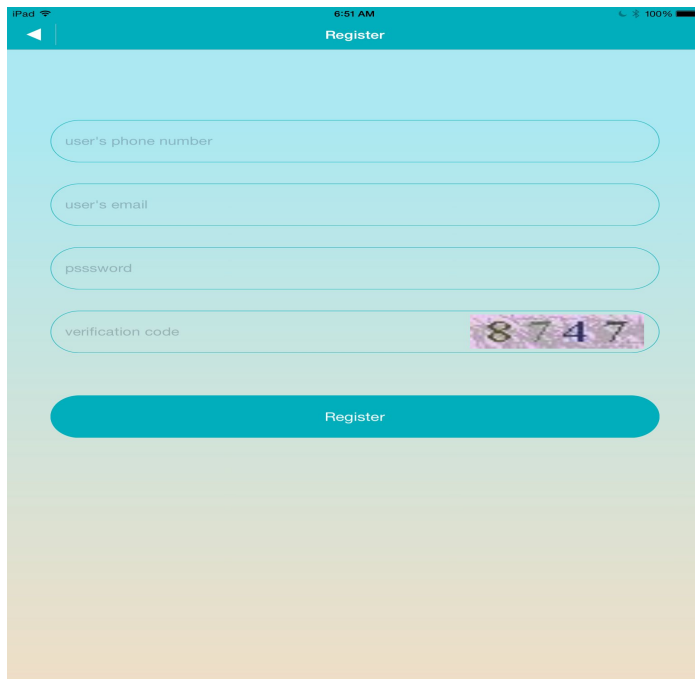
9. Loading a 2nd device (for example an ipad or 2nd smartphone) to a Watch:

1. Download the App

- (a) Search for the Kareme App in the Apple App Store or Android App Store.
- (b) Then download the App on your device.

2. Register

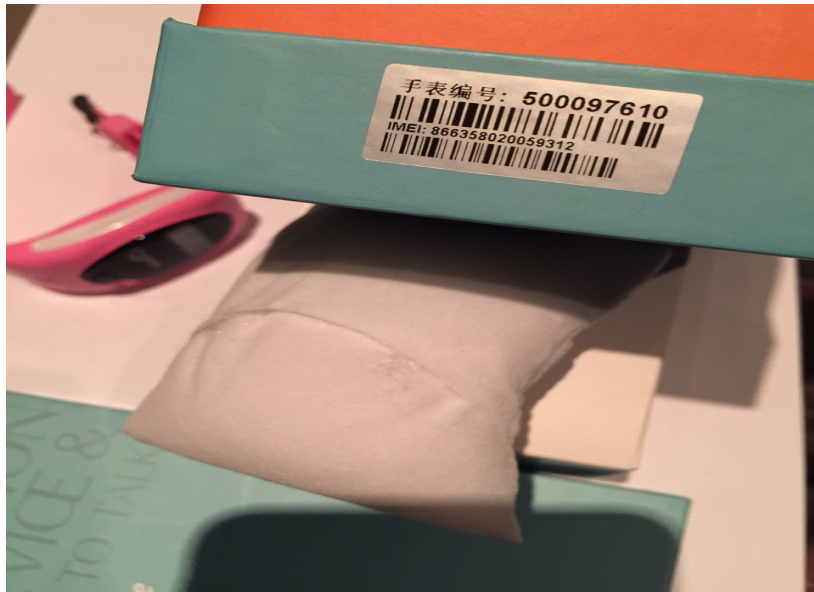
- (a) Click on the newly download Kareme App icon to “open”. Now you have to register the new device (for example dad’s smartphone) on the App. Click on Register.
- (b) Enter the device SIM card number.
- (c) Enter your email address
- (d) Enter a password of your choice
- (e) Enter the verification code
- (f) Then click on Register



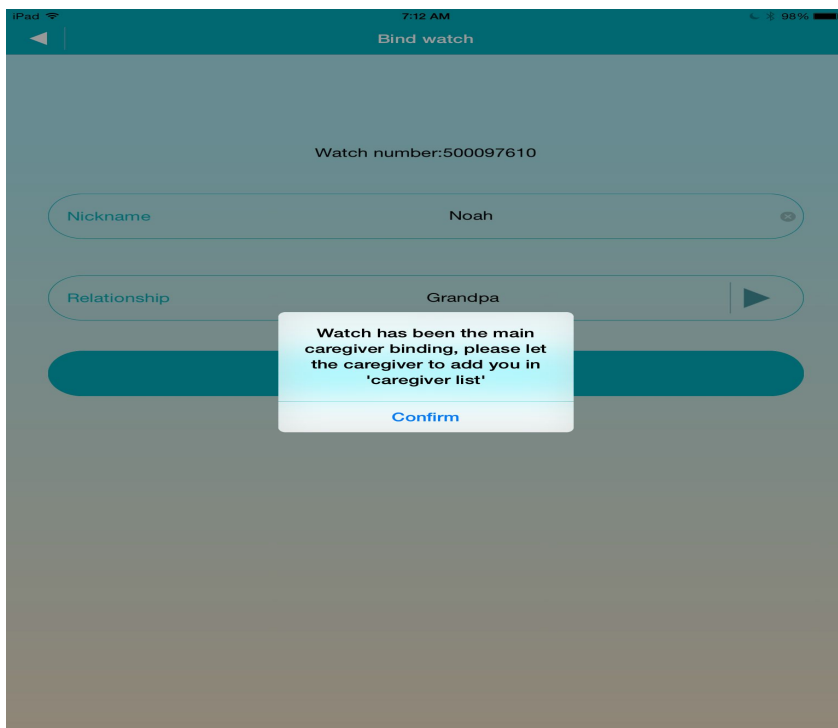
The screenshot shows the registration interface of the Kareme App on an iPad. The status bar at the top indicates the time is 6:51 AM and the battery is at 100%. The app's title bar is teal and says 'Register'. Below this, there are four light blue rounded rectangular input fields. The first three are labeled 'user's phone number', 'user's email', and 'password'. The fourth is labeled 'verification code' and contains the number '8747'. At the bottom of the form is a teal button labeled 'Register'.

3. Bind the watch

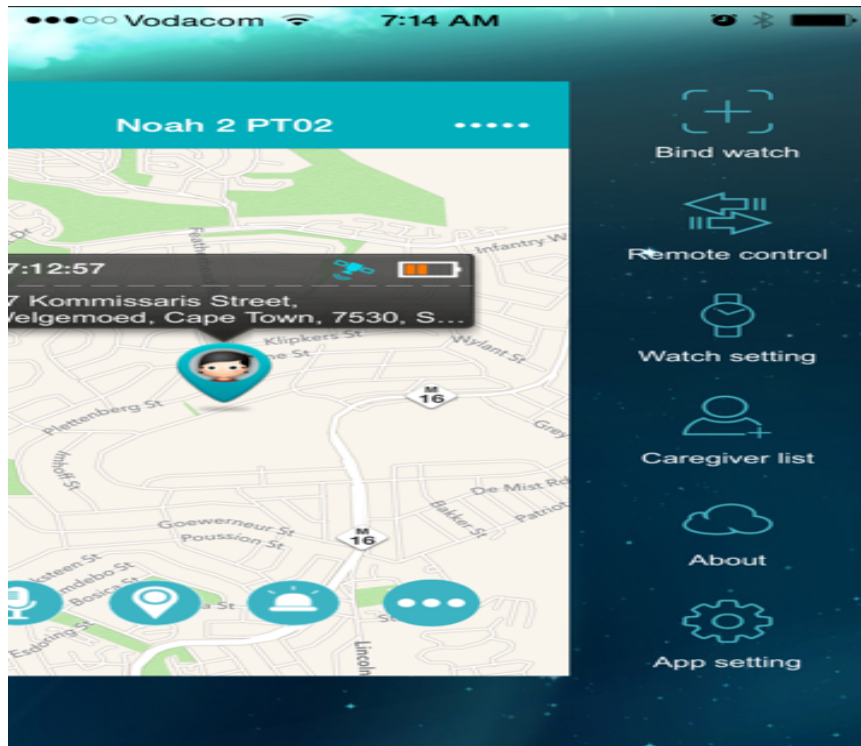
- (a) The App will now ask you to bind the watch. Click “Bind watch”.
- (b) Enter the SN number (this is the Watch Number – the is the number located at the top of the barcode sticker on the watch package). For example, on the picture below the SN number is: 500097610. Each watch is allocated with its own unique watch number. Make sure to use the number on your watch packaging.



- (c) Then click on Bind Watch
- (d) Now enter the Nickname for the “watch”, which would be your child’s name
- (e) Next choose the Relationship (for example dad, mom, etc.)
- (f) Click again on Bind Watch
- (g) As this is the 2nd device that your loading, you will now receive a confirmation notice that the main device need to add you in the caregiver list. For example if you originally downloaded an register the watch App on your iphone (maybe dad’s phone) and you’re now downloading the App on maybe a 2nd iphone or ipad (maybe mom’s device), then you need to go back to the original device (for example dad’s iphone) to add the 2nd device (mom’s ipad or iphone) to the caregiver’s list. You’re basically giving permission for an additional person to monitor you chilc via the watch and App.
- (h) So when you receive the message below, click on confirm



- (i) Now go back to the original device (dad's iphone). Open the Kareme App.
- (j) Click on Caregiver List. This should then show the Main caregiver.



- (k) Click on the + in the top right hand corner to add another device
- (l) Enter the sim card number of the 2nd device. Leave the child nickname as is, just make sure the nick name on the 2nd device (mon's iphone/ipad) is the same as on the original 1st device (dad's iphone)
- (m) Select the relationship. Make sure it is the same selection on both devices
- (n) Click on "Done"


1	2 ABC	3 DEF
4 GHI	5 JKL	6 MNO
7 PQRS	8 TUV	9 WXYZ
	0	⬅️ X

- (o) The 2nd person should now have successfully been added as a Vice Caregiver
- (p) You can now turn on the watch. Make sure it has battery power
- (q) Go back to the 2nd device (mom's iPhone or iPad)
- (r) Simply Login into the App. No need to bind a vice caregiver once it has been registered on the main caregiver's device.

10. VOICE MESSAGES & GROUP MESSAGES:

You can send short voice messages (maximum of 10 seconds) from the App on your smartphone to the Kareme watch to communicate with your child. Your child can also send a similar short voice messages from the child's watch to the parent's phone.

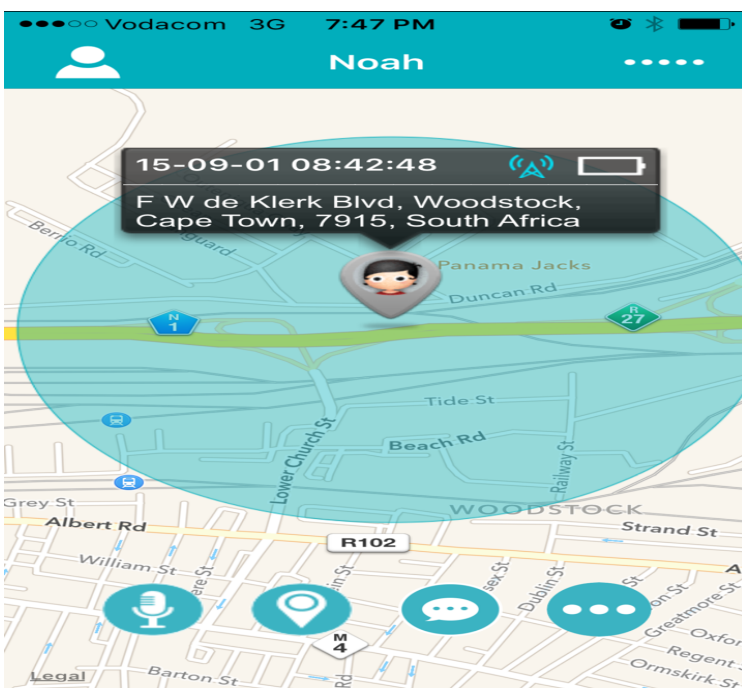
Sending a voice message from a phone:

1. In The App make sure Call mode is turned off and the intercom icon () is displayed on the main App screen (this is the map screen – see picture below). Press and hold the intercom icon. While you're holding in the intercom icon, you need to talk and record your voice message. When you release the intercom icon, the message will then be send to the watch. It will make a "frog sound" when the message is received on the watch. The child then needs to press the Function button to listen to the voice message.

Sending a voice message from a watch:

2. Press and hold the Function button on the watch. While you're holding in the function button, you need to talk and record your voice message. When you release the function button, the message will then be send to the phone. On the phone you will receive an alert to indicate that a new message has been received. You can listen to the message on the phone by clicking on

the message icon




voice messages from the child's watch to the parent's phone.

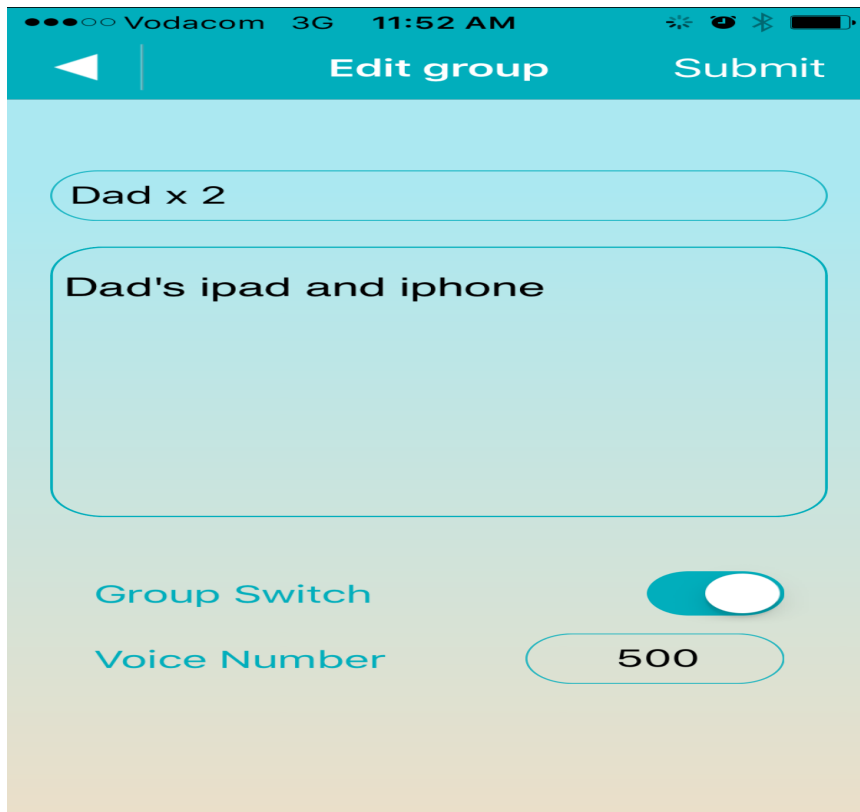
Group message:

You can use the Group Message setting on the App to load multiple (up to a maximum of 5) watches all together in a Group on the main caregiver's phone. For example if you have 3 children with each a Kareme watch, then you can setup for example a family group with the 3 watches. If the group is activated, then all messages send from any of the 3 watches in the group will automatically be send from the sending watch to both the 2 other watches as well as the phone of the main caregiver. So all message send will always go to everyone in the group as well as to the main caregiver's phone.

Once you've setup a group, you can (if required) temporarily disable the group message setting and re-activate again if needed later. When the group message setting is turned off, then voice messages send will not go to everyone in the group anymore, but will only go from the sender's watch to the main caregiver's phone.

How to do setup the group message settings:

1. In the App, click on the "... " icon on the bottom right (). Then select "Group Message" .
2. Then click on "+" in the top right corner to create a new Group. Give the group a name (for example Family Group or Friends Group) and description (see picture below).
3. Next the setting "Group Switch" you need to activate / turn on. Turning on "Group Switch" will activate the Group Message setting. If you want to turn off the Group Message setting, then simply de-activate / turn off "Group Switch".
4. Next "Voice Number" you can enter any number you prefer. The number you enter (for example 50) determines how many voice messages can be send in the group per day.
5. Then submit and the new group will be setup and activated.

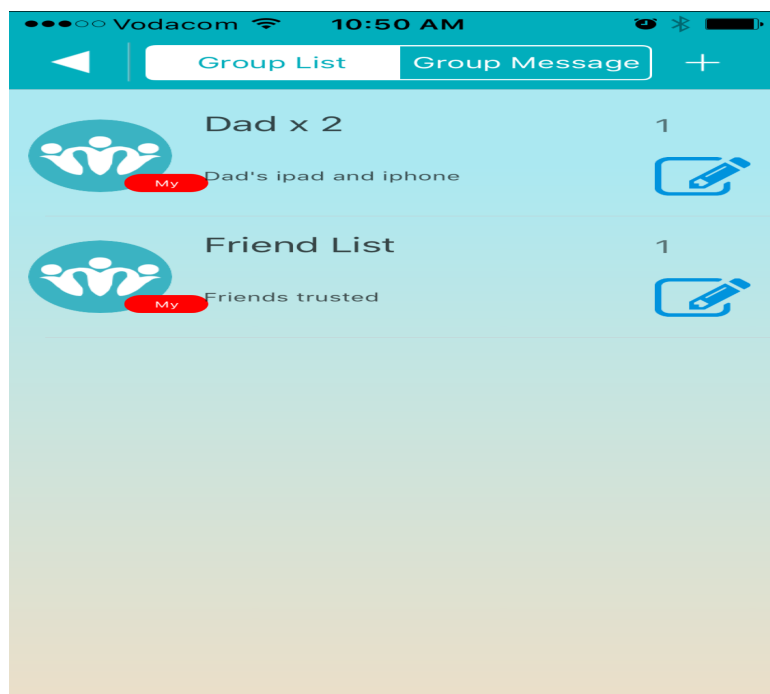


The screenshot shows the 'Edit group' screen in a mobile app. At the top, the status bar shows 'Vodacom 3G 11:52 AM'. The app header is teal with a back arrow, 'Edit group', and 'Submit' buttons. The group name 'Dad x 2' is in a rounded rectangle. Below it, the description 'Dad's ipad and iphone' is in a larger rounded rectangle. At the bottom, there is a 'Group Switch' toggle which is turned on (blue), and a 'Voice Number' field set to '500'.

6. Next you need to invite the watches that you'd like to be in the group. Your newly registered group should now be visible in your "Group List".



7. Click on "My", icon next to your new group then complete the info by typing in the number of the watch you'd like to invite and click on send invite. The invite will be sent to the watches' main caregiver's App. Once the invite has been accepted, then the watch will be added to your group and will be visible.
8. You can setup a maximum of 2 groups and a maximum of 5 watches per group.



11. OTHER APP SETTINGS:

Below is some more guidance on the other functions and settings in the App and how to best make use of them:

On the main screen:

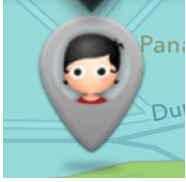
- 11.1 **Follow mode** – by clicking on follow mode you will activate on the real-time map gps tracking of both the Kareme watch and the Main caregiver's smartphone, showing both simultaneously on the same real-time map. Follow mode will use a lot of battery power.

Watch setting:

- 11.2 **Short number** – this setting does not work in South Africa. You won't need to use this setting.
- 11.3 **Message prompt tone** – this setting lets you select whether an alert message must be sent to the phone 1, 2 or 3 times.
- 11.4 **Replay prompt** – turning off replay prompt will turn off any tones when you receive a message alert, so the message receive will be mute. Turning on replay prompt will turn on the tone function for all messages received.
- 11.5 **Position period** – here you can set specific times during the day when you want the Kareme watch to automatically do a gps positioning search.

12. PERSONALIZE YOUR APP:

You can personalize your App by loading your child's photo into the standard search icon. Simply click on



this icon and then load your child's photo.

You can also load your own personal photo on the App as the main caregiver by simply clicking on the default animation photo loaded for the main caregiver.